

List of Sub-Processors

For the provisioning of its event management platform, doo uses the following sub-processors that have access to the personal data of the event attendees processed by doo on instruction of the customer:

Sub-Processor	Subject-matter of the Processing	Location of Data Processing	Appropriate Safeguards (Art. 46 GDPR)
Amazon Web Services EMEA SARL (Luxembourg)	Hosting of the doo Event Management Platform (IaaS)	Germany	n/a
Eleks Ltd. (Ukraine)	IT support, maintenance, software development	Ukraine	Standard Contractual Clauses C2P („SCC“)
Google Ireland Ltd. (Ireland)	Map (Google Maps) for event location map	EU, USA	SCC
YellowMap AG (Germany)	Map for event location map (optional alternative to Google Maps)	Germany	n/a
Zendesk, Inc. (USA)	Helpdesk, forwarding of support requests	USA	SCC
Strato AG (Germany)	Intermediate storage of data for manual processing and import/export to the doo platform	Germany	n/a
Integromat s.r.o. (Czech Republic)	Automated ETL (Extract, Transform, Load) and integration projects	Czech Republic	n/a
Only if the additional functionality or service “Website Module” is booked and used:			
Duda, Inc. (USA)	Hosting of event websites and landing pages	USA	SCC
Serverprofis GmbH (Germany)	Hosting of event websites and landing pages (optional alternative to Duda)	Germany	n/a
Only if the additional functionality or service “E-mail Inbox” is booked and used:			
Serverprofis GmbH (Germany)	Mailbox hosting and hosting of web applications	Germany	n/a

doo may remove or appoint additional sub-processors. doo will inform the Customer by electronic means at least 30 days prior to the use of the additional sub-processor about the planned use of the additional sub-processor. Emergency replacements as defined below are excluded. Should the Customer have a material reason to object to the use of the new sub-processor, the Customer will notify doo in writing at the latest 15 days after the information about the planned use of the new sub-processor, explaining the material reason. If the Customer does not object within this period, the use of the additional sub-processor shall be deemed to have been approved by the Customer.

Should the Customer object, doo can remedy the objection as follows: (1.) doo will not use the additional sub-processor for the processing of personal data of the Customer, or (2.) doo will take corrective measures requested by the Customer in its objection to remove the material reason for the objection, or (3.) doo can temporarily or permanently suspend the performance of the part of the service towards the Customer affected by the use of the additional sub-processor and refund the customer for the performance of the part of the service paid in advance. If none of these three options is feasible and the objection has not been remedied within 15 days of receipt of the objection, either party may terminate the contract with reasonable notice.

Emergency replacements of a sub-processor may become necessary, if the necessity of the immediate employment of an additional sub-processor lies outside the control of doo, for example if a sub-processor surprisingly ceases its business operations or violates its substantial contract obligations towards doo, so that it is no longer possible for doo to perform its services to the Customer. In such a case doo will immediately notify the customer of the additional subcontractor and the objection process, as defined above, will be initiated with the notification of the Customer.